# CALL FOR APPLICATIONS:

# Suicide Care CoIIN

April 2023-June 2024

**\*NEW\* Application Deadline:** January 23, 2023 at 11:59 PM ET

**Email application to** **sccoiin@edc.org**

Join the Suicide Care CoIIN to transform healthcare systems and lives

The Pew Charitable Trusts with the Zero Suicide Institute at Education Development Center (EDC) is launching a 14-month [Collaborative Improvement and Innovation Network](https://hv-coiin.edc.org/sites/hv-coiin.edc.org/files/General%20CoIIN%20Fact%20Sheet%208.21.pdf) (CoIIN) to improve outcomes for people experiencing suicidal thoughts and urges by changing the way hospital and healthcare systems identify and care for them. The CoIIN will bring together teams from across the county around a collective aim to share valuable information, network, and collaborate meaningfully using continuous quality improvement (CQI). This voluntary experience offers free access to experts in suicide care, improvement coaching, tools, and resources to help systems test practice changes and address service gaps swiftly and efficiently.

## **Who can apply?**

Hospitals that are part of a healthcare system and have a commitment to improving suicide care. Hospitals must provide clinical services to adults.

**What is the Suicide Care CoIIN?**

Based on the Institute for Healthcare Improvement’s [Breakthrough Series Collaborative](https://www.ihi.org/resources/pages/ihiwhitepapers/thebreakthroughseriesihiscollaborativemodelforachievingbreakthroughimprovement.aspx) model, the Suicide Care CoIIN will follow a systematic approach to health care quality improvement in which teams test and measure practice innovations and share their experiences in an effort to accelerate learning and widespread implementation of best practices. We provide a “change package” of improvement ideas recommended by suicide care experts from which participating teams can choose to test. Participating teams select the change ideas they think might work in their particular contexts and design Plan-Do-Study-Act(PDSA) cycles to test those changes and drive improvement. During three, virtual learning sessions and monthly collaborative action calls, participating teams will receive timely and specialized training, coaching and supports and learn from each other and expert faculty. Teams are encouraged to build off the ideas and results of other teams as they test ideas from the change package and foster collective learning.

**What can I expect as a participating organization?**

Participating hospitals and health systems will:

* Form a team that will lead the work with the CoIIN.
* Provide a senior leader to serve as a sponsor for the team working with the CoIIN, ensuring the team has the needed time, resources, and leadership support to dedicate to the project.
* Send a core team of four to five members to three virtual learning sessions.
* Perform tests of change using PDSA rapid cycle methods.
* Track measures related to the project aims for the duration of the CoIIN.
* Submit monthly PDSA and aggregate data reports.
* Participate in monthly collaborative action calls with peers and the CoIIN team to review data, share learning, and problem solve barriers.
* Participate in one on-site visit with the team during the collaborative.
* Engage in ad hoc virtual coaching sessions as needed.
* Work with the CoIIN team to share successes through a participant profile.
* Work hard, implement change, and have fun!

To support you, the Suicide Care CoIIN team will:

* Introduce the CoIIN change package, measures, and other key documents at an initial virtual learning session.
* Provide regular coaching and teaching on suicide care change package content, quality improvement methods, and data-driven improvement through monthly collaborative action calls and ad hoc virtual one-on-one support.
* Provide one site visit per team to assess progress and provide tailored technical assistance and coaching.
* Provide templates and an online portal for data and PDSA submissions, meeting agendas and presentations, and sharing of relevant resources and materials.
* Compile and disseminate CoIIN outcomes and learnings and recommendations for future spread of successful change ideas.

**What is the time commitment?**

The core activities of the CoIIN include:

* Three virtual learning sessions over the course of 14 months. Learning sessions are spread over multiple days, and prework activities leading up to each learning session are encouraged to be completed as a team and facilitated as a group activity.
* 60-minute action period calls each month *(except during months with learning sessions)* where teams participate in learning and peer sharing with other teams across the country.
* Submission of data and PDSAs each month. Teams will receive all the support and tools they need to submit data and PDSA cycles. Time to complete these varies upon the number of team members and tests the team is running at any one time.

**Kick off Meeting:** Thursday, April 6, 2023 from 1:00-2:00PM ET

**Virtual Learning Session 1:** *(total of 6 hours)*

Day 1: Friday, April 28, 2023 from 12:00-3:00PM ET

Day 2: Tuesday, May 2, 2023 from 1:00-4:00PM ET

**Virtual Learning Session 2:** *(total of 9 hours including time to work with your team)*

Day 1: Tuesday, August 29, 2023 from 12:00-3:00PM ET

Day 2: Wednesday, August 30, 2023 from 1:00-4:00PM ET

Day 3: Thursday, August 31, 2023 from 1:00-4:00PM ET

**Virtual Learning Session 3:** *(total of 9 hours including time to work with your team)*

Day 1: Tuesday, January 23, 2024 from 12:00-3:00PM ET

Day 2: Tuesday, January 30, 2024 from 12:00-3:00PM ET

Day 3: Wednesday, January 31, 2024 from 12:00-3:00PM ET

**Harvest:** Tuesday, April 16, 2024 from 12:00-2:00PM ET

**Action Period calls:** Third Tuesday of the month 12:30-1:30PM ET beginning May 2023

\* These will not occur on months when there is a Virtual Learning Session

**Outcomes Meeting:** TBD- 1-Day, tentatively in person June 2024

**Site Visit:** TBD- 1-Day, scheduled individually with each team

We anticipate that participating in the CoIIN will require approximately 20 hours of work per month.

**Application Timeline**

**Application deadline:** Monday, January 23, 2023 at 11:59 PM ET. To submit your application, email sccoiin@edc.org

**Notification of application status will be sent via email** by Wednesday, February 8, 2023

**Enter into a MOU with The Pew Charitable Trusts**: Completed by Friday, March 31, 2023

**Selection Criteria:** Twelve (12) organizations will be selected for the Suicide Care CoIIN based on ability to meet the following criteria. The review committee reserves the right to select participants who are representative of geographical and organizational diversity.

* Leadership and organizational commitment to improving suicide care practices
* Clearly identified learning goals and opportunities for improvement with your system
* A diverse team of individuals assembled to lead the improvement work
* Ability to commit sufficient time and staff resources to participate in the CoIIN activities

Additional documents that will be requested if your organization is selected to participate:

* MOU between your organization and The Pew Charitable Trusts. A draft of the MOU can be found [here](https://edc.box.com/shared/static/opyl5fys6pc2nt6utlqsdnbk95v23xat.docx). If you are unable to open it or have questions please email sccoiin@edc.org.
* The Zero Suicide Organizational Self-Study willneed to be completed by the team prior to beginning the CoIIN. If you have completed it within the last year, no additional organizational self-study needs to be completed. The online Zero Suicide Organizational Self-Study can be found at <https://zerosuicide.edc.org/resources/key-resources/organizational-self-study>. It will be uploaded via PDF to Box if selected to participate.

Attachments: Frequently Asked Questions

**Questions:** Laurin Jozlin, EDC, at sccoiin@edc.org or (617)618-2226.

**Suicide Care CoIIN Application**

|  |  |
| --- | --- |
| **Organization Name:**  | Click or tap here to enter text. |
| **Physical Address:** | Click or tap here to enter text. |
| **City, State, Zip:**  | Click or tap here to enter text. |
| **Lead Team Member** |
| **Name** | Click or tap here to enter text. |
| Job Title: | Click or tap here to enter text. |
| Phone Number: | Click or tap here to enter text. |
| Email Address: | Click or tap here to enter text. |
| **Other Team Members** |
| **Name:** | Click or tap here to enter text. |
| Job Title: | Click or tap here to enter text. |
| Email Address: | Click or tap here to enter text. |
| **Name:** | Click or tap here to enter text. |
| Job Title: | Click or tap here to enter text. |
| Email Address: | Click or tap here to enter text. |
| **Name:** | Click or tap here to enter text. |
| Job Title: | Click or tap here to enter text. |
| Email Address: | Click or tap here to enter text. |
| **Name:** | Click or tap here to enter text. |
| Job Title: | Click or tap here to enter text. |
| Email Address: | Click or tap here to enter text. |
| **Eligibility** |
| Is your organization a hospital that is part of a healthcare system? | Yes [ ]  No [ ]  |
| Is your organization committed to improving suicide care practices? | Yes [ ]  No [ ]  |
| Which population is your organization's primary focus? (Check both if applicable) | Adults [ ]  Youth [ ]  |

General Organizational Questions:

* Clinical services available

Click or tap here to enter text.

* Number and types of service sites

Click or tap here to enter text.

* Geographic area served:

Click or tap here to enter text.

* Total number of staff employed or contracted (include both clinical and non-clinical):

Click or tap here to enter text.

* Number of patients 18 and older served annually by your organization:

Click or tap here to enter text.

Leadership and Organizational Commitment to improving suicide care practices.

Briefly provide a description of your organization.

Click or tap here to enter text.

Provide a description of your organization’s current suicide care efforts (i.e., training, assessment).

Click or tap here to enter text.

Identify a senior leader to serve as a sponsor for the team working on the CoIIN, ensuring the team has the needed time, resources, and leadership support to dedicate to the project.

Click or tap here to enter text.

Clearly identified learning goals and opportunities for improvement with your system.

What excites you about participating in the Suicide Care CoIIN, and what does the team hope to learn during the collaborative?

Click or tap here to enter text.

What does your data tell you about potential areas for improvement in suicide care? What are you doing well, and where are there gaps?

Click or tap here to enter text.

What successes and/or challenges have you had as a team with other systems-level transformation?

Click or tap here to enter text.

A diverse team of individuals assembled to lead improvement work.

Bio-sketch of each team member. Applicants should establish a team of four to five individuals who will lead the improvement work, including one person identified as the “team lead,” who will serve as the primary contact. If you are unable to identify exact team members, describe the process and timeline for identifying members. The senior sponsor supporting your work is in addition to the team members identified below.

Recommendations for team composition include:

* Individuals responsible for and with authority for implementation decisions (medical director, COO, service line directors, nurse leaders, or members of executive leadership)
* Individuals involved in management of your electronic health record system, quality improvement, or risk management/patient safety
* At least one person who provides direct care to patients regularly (e.g., case manager, psychologist, social worker, nurse, peer specialist)
* Teams are strongly encouraged to include more than one person with direct lived experience of suicidal despair or attempt or suicide loss survivors

See <https://zerosuicide.edc.org/toolkit/lead> for more information.

Click or tap here to enter text.

Ability to commit sufficient time and staff resources to participate in the CoIIN activities including but not limited to: three virtual Learning Sessions, monthly action period calls, monthly change testing and data collection, creation of a participant profile, and a site visit.

Can your team commit to the CoIIN activities outlined above?

[ ] Yes

[ ] No

Any comments: Click or tap here to enter text.

**Frequently Asked Questions (FAQ)**

**Who are the partners in this project?**

The Pew Charitable Trusts has partnered with EDC to implement and sustain improved suicide prevention and care practices.

The Pew Charitable Trusts

The [Pew Charitable Trusts](https://www.pewtrusts.org/en/) is a nonprofit international organization whose mission is to (a) improve public policy by conducting rigorous analysis, linking diverse interests to pursue common cause and insisting on tangible results; (b) inform the public by providing useful data that illuminate the issues and trends shaping our world; and (c) invigorate civic life by encouraging democratic participation and strong communities. Among its specific goals is the suicide risk reduction project, which strives to make suicide risk assessment and care a routine part of health care in the U.S. and to fill gaps between people at risk of suicide and the care they need by empowering hospitals and health systems to expand the use of evidenced-based screening and interventions.

Education Development Center

Education Development Center (EDC) is a global nonprofit that advances lasting solutions to improve education, promote health, and expand economic opportunity. [Zero Suicide Institute](https://solutions.edc.org/solutions/zero-suicide-institute/about) at EDC guides organizations and professionals through innovative and transformational change toward safer suicide care. ZSI provides expert training, consultation, and products to elevate quality of care and patient safety. The approach emphasizes a dedication to person-first care, empathy, and lived experience expertise. Since 2016, Zero Suicide Institute has helped hundreds of health organizations across the US and around the globe implement Zero Suicide.

**What is Zero Suicide?**

The Zero Suicide framework aims to improve care and outcomes for individuals at risk of suicide seen in health care systems. To assist health and behavioral health care organizations in developing and implementing a Zero Suicide approach, [www.zerosuicide.com](http://www.zerosuicide.com/) offers an evolving online toolkit.

**How does this project relate to the Zero Suicide framework?**

The change package and improvement measures will be informed by the Zero Suicide framework. You do not need to have previously participated in Zero Suicide Institute activities to apply. Implementation of the full Zero Suicide Framework is not the focus of the CoIIN.

[Click here to learn about healthcare systems transformed through Zero Suicide](https://zerosuicide.edc.org/evidence/outcome-stories).

**Do all team members need to participate in monthly action period calls?**

The monthly action period calls are important for building and keeping up energy and forming peer-to-peer relationships. The more members that can participate, the better for the team! If there are some that can’t come, they can watch the recordings, review meeting materials, and learn from team members who attend.

**How will data be used in the CoIIN?**

The Suicide Care CoIIN supports a culture of using data for learning and never for judgment. To support shared learning, participants will report on a common group of five to seven measures each month during the CoIIN. These measures will focus on both processes and outcomes, will be reported at the aggregate level for your system, and will be tracked over time using run charts to visualize improvement and remaining gaps. Teams will be expected to use their data in team meetings to guide their testing and make decisions about when to scale up promising changes or abandon ideas that are not leading to improvement. Teams’ run charts (graphs showing monthly data plotted over time) will be displayed in learning sessions and action period calls for the purpose of highlighting where improvement is happening so that teams can reach out and learn more about what’s working well for others. In addition, data from all teams will be aggregated into collaborative-level run charts each month to track our progress toward goals as a group. Participating teams will receive a full orientation to the measures, as well as tools they can use to collect and calculate the measures during the first Learning Session.

**How much does this cost?**

The Suicide Care CoIIN will be provided at no charge to organizations selected to participate. All other costs, such as travel, food and lodging (if the outcome meeting is in person) are the responsibility of the participating organizations.

**Why is there an MOU?**

The MOU will clarify each partner’s role and responsibilities and set parameters around information sharing and dissemination between The Pew Charitable Trusts, Education Development Center, and each hospital system.