



The new standard of practice in health and human services.™



Lyssn uses artificial intelligence to employ established, gold-standard evaluation tools for assessing and improving fidelity to evidence-based practice.

We help organizations better serve their staff, clients, and members with intuitive, on-demand training tools and easy-to-use interfaces. And, for programs like Family First and CCBHCs, Lyssn makes demonstration of fidelity a breeze – better, faster, and more affordably than manual legacy approaches.

THE FUTURE OF EVIDENCE-BASED PRACTICE IS HERE.

Imagine hiring an expert evaluator to assess every conversation – every text, call, or video – for the use of evidence-based practices, and then provide immediate feedback on ways to improve. That's what Lyssn does, only affordably and at any scale. We make it easy to improve and demonstrate fidelity to evidence-based practices for quality improvement, regulatory requirements, and accreditation.



**Continuously
Monitor Quality**



**Train and
Support Staff**



Manage Outcomes



**Improve
Engagement**



Assess Skill Levels

SCIENCE BACKED BY A LOT MORE SCIENCE.

The Lyssn platform is built on unmatched expertise, including over a decade of academic research, more than 1.9 million human-rated psychotherapy and human services conversations, and 60+ peer-reviewed publications. Lyssn uses the same established, gold-standard measures of fidelity as expert evaluators in academia, healthcare, social services, and clinical practice in the US and around the world.

15 years

of academic research, peer-review papers, and NIH support

1.9 million+

real-world sessions analyzed to date, and counting

4.3 billion

unique words individually labeled so far

FROM CHILD WELFARE AND CRISIS RESPONSE
TO ADDICTION SERVICES AND TALK THERAPY.
CUSTOMIZE LYSSN TO FIT YOUR ORGANIZATION.

Support coaches, clinicians and case workers

Health and human service providers can focus on their clients with auto-generated notes and automated, searchable transcripts.

Continuously monitor quality

Evaluate and improve the use of evidence-based practices quickly and cost-effectively. Lyssn's on-demand, AI-powered platform makes seamless, continuous monitoring possible.

Deliver ongoing, on-demand training

Build, improve and evaluate core skills, including Motivational Interviewing (MI) and Advanced Child Welfare MI Practice, Multicultural Orientation, and CBT for Psychosis, with more modules added regularly. All on a convenient, ongoing basis.

Together, we can expand the use of *evidence-based practices* and transform health and human services.

**CONFIDENTIAL? SECURE? COMPLIANT?
CHECK, CHECK, CHECK.**

Lyssn is HIPAA, FERPA, and GDPR compliant. All data is securely stored in the cloud. Recordings are encrypted, protected by two-factor authentication, and can only be accessed by authorized users. After review, customers can choose to delete files.

