Centerstone's Crisis Services Continuum

People experiencing a mental health crisis should expect services and resources based on their unique circumstances and clinical needs, not a one size fits all approach. That's why Centerstone offers a full continuum of crisis services so that we can meet people where they are, help them become stabilized, and work with them to find the resources they may need. Our specially trained counselors are ready 24/7 to assist individuals experiencing crisis and ensure they're well taken care of during their time of great need.

Crisis Call Centers



Our crisis call center team is staffed with highly-trained and compassionate staff who are available 24/7/365 to help anyone experiencing a mental health crisis. Centerstone also operates 988 Suicide & Crisis Lifeline contact centers in Tennessee and Illinois.

Illinois Indiana Florida Tennessee

National 988 Contact Centers



Centerstone operates a national back-up center for those who chat and text into the 988 Suicide and Crisis Lifeline. Centerstone also operates a national 988 contact center for LGBTQI+ youth aged 25 or younger.

National

Crisis Walk-In Centers



Our Crisis Walk-In Centers provide a place for individuals in a mental health crisis, and their families, to go for assessment as well as referrals for appropriate levels of care.

> Florida Indiana Tennessee

Mobile Crisis Response Teams



When an individual in crisis cannot have their situation handled solely by phone, chat, or text, or they are located in a place in their community like an emergency room, jail, or physician's offices, and it is determined a face-to-face interaction is necessary, Centerstone deploys immediate assistance to these individuals through our Mobile Crisis Response Teams. These highly-trained staff work directly with the individual to successfully resolve the crisis in a safe and comfortable manner.

Illinois Indiana Florida Tennessee

Crisis Stabilization Units



Offering short-term treatment for up to 3 days, our Crisis Stabilization Units are a place for people experiencing a mental health crisis to get the more intensive care they need. During a person's stay they can expect to receive intensive crisis intervention, medication management, and therapeutic services before entering a lower level of treatment.

Illinois Tennessee Florida

